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www.irwaonline.org

Course 304: When Public Agencies Collide

July 6, 2018
Jackson, TN



Course 304: When Public Agencies Collide

Course Description:

This managerial course presents sources of, and solutions to, conflicts between public agencies. The course is interactive, utilizing the experiences of the facilitator and participants, text material, and a progressively complex participant exercise. The goal of the course is to provide participants with insights and tools for avoiding, resolving and managing conflicts in the public sector.

Course Level:

Intermediate

Course Tuition Includes:

Participant Manual

Topics:

- Sources of Public Agency (PA) conflict
- Personality and behavior factors
- Primary drivers (motivators) of Public Agencies
- The role of bureaucracies
- The influence of politics
- Processes for conflict resolution

Who Should Take This Course:

This course is designed for right of way managers and staff who seek enhanced skills at resolving conflict within or between public agencies and utilities.

Last Name First Name

Title

Company Name

Address

City, State, Zip/Postal Code

(____) _____ - _____ Yes No
Phone Member Member ID Number

Email Address

If payment includes the fees for registrants other than yourself, check here:
(Please submit names of other registrants on a separate paper along with this form)
Will you also be attending? Yes No

Member Tuition	Non-Member Tuition	Total Tuition Amount
\$265.00	\$330.00	_____

Total Member Registrants: _____
Total Non-Member Registrants: _____

PRINT NAME AS IT APPEARS ON CARD: _____ 3-DIGIT CVV: _____

AMEX MC VISA Card #: _____ EXP: _____

SIGNATURE: _____ Date: _____ Amount to be Charged: _____

Course 304: When Public Agencies Collide July 6, 2018 Jackson, TN

Sponsor: IRWA Chapter 32
Date: July 6, 2018
Time: 1 day – 8 AM to 5 PM
City: Jackson, TN

Class Location:
TDOT Region 4 Auditorium
300 Benchmark Place
Jackson, TN 38301
Phone: (731) 935-0193
Fax: (731) 935-0195
Participant Capacity: 50

Four Ways to Register:
Online: www.irwaonline.org
Fax: (310) 538-1471
Phone: (310) 538-0233, x138
Contact Course Coordinator

Accommodations:
Hilton Garden Inn
1324 Vann Drive
Jackson, TN 38305
Phone: (731) 868-3500
Fax: (731) 868-3501
Rate: \$93.00 + Tax
If you call to make reservations, mention code C-TDT
[Click here](#) to book online
Government rates may be available
Make reservations early

Course Coordinator:
William R. Flowers, SR/WA
219 West Washington Street
Paris, TN 38242
Phone: (731) 642-8791
Fax: (731) 644-1803
Email: wrflowers@yahoo.com

Course Instructor:
Clyde B. Johnson, SR/WA, R/W – RAC, R/W-URAC, received IRWA's Frank C. Balfour "Professional of the Year" award in 1994, the first "Instructor of the Year" award in 2011 and IRWA's, "Lifetime Achievement Award" for 2014. He is a veteran of United States Air Force and retired from the Federal Highway Administration with over 30 years of service. He is a CLIMB Certified Instructor. He received his B.B.A. and M.B.A. degrees in Real Estate from Georgia State University and has been a member since 1978 and an SR/WA since 1983. In 2002 he was appointed as a Trustee of the Right of Way International Education Foundation and Treasures in 2008. He is a Certified Instructor for the IRWA and the National Highway Institute (NHI) and holds State of Georgia and North Carolina Real Estate Broker's license.

Cancellation Policy: All classes scheduled by IRWA are subject to cancellation. All class registrants must contact the Course Coordinator prior to making travel arrangements, keeping in mind that the class may be cancelled at any time (for reasons including, but not limited to, insufficient registration, Instructor emergencies or other issues beyond the control of the chapter and/or IRWA). Fully liquidated damages for any losses incurred by a class registrant are limited solely to a refund of the registrant's prepaid class tuition. IRWA and its chapters assume no other registrant liability resulting from class cancellation.

Tuition Refund Policy: Written notification of intent to cancel registration must be received via email by both the Course Coordinator and IRWA Headquarters Education Staff (education@irwaonline.org) prior to the class start date in order to be eligible for a tuition refund. A full tuition refund will be issued if notice is received 15 days or more prior to the class start date; a 75% refund will be issued if notice is received less than 15 days prior to the class start date, and no refund will be issued for notice received on or after the class start date.